

Weekend Cashier

Coastline Foods · San Fernando · finalised 3 November 2026

1

Call in rank order. Each person has their own page, in this order.

2

Use the questions on each page — they start where the written answers were thin.

3

Scores come from written answers only. The interview is where you confirm.

The five at a glance

#	NAME	SCORE	MUST-HAVES	FLAGS	PHONE	CALLED
1	Aaliyah K.	9/10	Meets all	None	+1 868 555 0142 · WhatsApp	☐
2	Darnell R.	8/10	Meets all	None	+1 868 555 0117 · WhatsApp	☐
3	Shivani P.	8/10	Meets all	None	+1 868 555 0163 · WhatsApp	☐
4	Marcus T.	8/10	Meets all	None	+1 868 555 0128 · WhatsApp	☐
5	Renée J.	7/10	Meets all	None	+1 868 555 0185 · WhatsApp	☐

CALLOUT DID

- Read all 18 applications.
- Checked every must-have.
- Scored the written answers, 1–4 per question, against fixed standards.
- Ranked everyone and suggested a shortlist.

YOU DECIDED

- Kavita R., Coastline Foods picked these five to call, 3 November 2026.
- Every score was set by your team.
- Nobody was rejected automatically.

Phone +1 868 555 0142 (WhatsApp) CV on file in Callout

THE MUST-HAVES

MEETS

Can you work both weekend days, 7am–3pm? — they answered "Yes"

SCORES BY AREA

Communication		4/5
Problem solving		4/5
Experience		5/5
Availability		5/5

From their written answers, 1–5. "Counts" is how much each area weighs in the score out of 10.

THEIR WORDS

BEST ANSWER · EXPERIENCE

"I handled 60+ calls a day at a telecom desk and kept a 94% resolution score."

— answering: "Tell us about your customer service experience."

THINNEST ANSWER · AVAILABILITY

"In two weeks."

— answering: "When could you start?"

CALLOUT'S READ

Strongest on experience (5/5); thinnest on problem solving (4/5), so the interview starts there.

YOUR TEAM'S NOTE

Strongest cash-handling record in the pool. Available both weekend days.

ASK IN THE INTERVIEW

- Communication.** Their written example ("I let them finish, say sorry and fix what I can on the spot") doesn't say what they did or how it ended. Ask them to talk you through the angriest customer they've handled and what they actually said.
- Problem solving.** Their written example ("I keep the line moving and call for a second till before it backs up") doesn't say what they did or how it ended. Ask about a mistake that reached a customer: what they did first, and how it ended.
- Is there anything about the role, hours or pay you'd want to clear up before an offer?

☐ Called ☐ Spoke to them ☐ Interview booked ☐ Offered ☐ Not a fit

CALL NOTES

Next step: _____ Date: _____

Phone +1 868 555 0117 (WhatsApp) CV on file in Callout

THE MUST-HAVES

MEETS

Can you work both weekend days, 7am–3pm? — they answered "Yes"

SCORES BY AREA

Communication		4/5
Problem solving		4/5
Experience		4/5
Availability		5/5

From their written answers, 1–5. "Counts" is how much each area weighs in the score out of 10.

THEIR WORDS

BEST ANSWER · AVAILABILITY

"I can start immediately and I've worked rotating shifts for two years."

— answering: "When could you start?"

THINNEST ANSWER · EXPERIENCE

"Two years at a hardware store counter."

— answering: "Tell us about your customer service experience."

CALLOUT'S READ

Strongest on availability (5/5); thinnest on experience (4/5), so the interview starts there.

YOUR TEAM'S NOTE

Practical answers; his experience is in hardware retail rather than food.

ASK IN THE INTERVIEW

- 1. Communication.** On paper they only wrote "I listen and ask what would make it right". Ask them to talk you through the angriest customer they've handled and what they actually said.
- 2. Problem solving.** Their written example ("When the queue gets long I call for a second till before it backs up") doesn't say what they did or how it ended. Ask about a mistake that reached a customer: what they did first, and how it ended.
- 3.** Is there anything about the role, hours or pay you'd want to clear up before an offer?

☐ Called ☐ Spoke to them ☐ Interview booked ☐ Offered ☐ Not a fit

CALL NOTES

Next step: _____ Date: _____

Phone +1 868 555 0163 (WhatsApp) CV on file in Callout

THE MUST-HAVES

MEETS

Can you work both weekend days, 7am–3pm? — they answered "Yes"

SCORES BY AREA

Communication		3/5
Problem solving		4/5
Experience		4/5
Availability		4/5

From their written answers, 1–5. "Counts" is how much each area weighs in the score out of 10.

THEIR WORDS

BEST ANSWER · EXPERIENCE

"I trained four new cashiers on the POS system last year."

— answering: "Tell us about your customer service experience."

THINNEST ANSWER · AVAILABILITY

"From next month."

— answering: "When could you start?"

CALLOUT'S READ

Strongest on problem solving (4/5); thinnest on communication (3/5), so the interview starts there.

YOUR TEAM'S NOTE

Could grow into a supervisor role.

ASK IN THE INTERVIEW

- Communication.** Their written example ("I stay calm and get my supervisor if it's about a refund") doesn't say what they did or how it ended. Ask them to talk you through the angriest customer they've handled and what they actually said.
- Problem solving.** Their written example ("I stay at my till and keep talking to the line so people know it's moving") doesn't say what they did or how it ended. Ask about a mistake that reached a customer: what they did first, and how it ended.
- Is there anything about the role, hours or pay you'd want to clear up before an offer?

☐ Called ☐ Spoke to them ☐ Interview booked ☐ Offered ☐ Not a fit

CALL NOTES

Next step: _____ Date: _____

THE MUST-HAVES

Can you work both weekend days, 7am–3pm? — they answered “Yes”

Communication		5/5
Problem solving		3/5
Experience		3/5
Availability		4/5

THEIR WORDS

"When a customer is upset I let them finish, repeat the problem back, then fix it."

THINNEST ANSWER · AVAILABILITY

"Right away."

CALLOUT'S READ

YOUR TEAM'S NOTE

ASK IN THE INTERVIEW

1. **Problem solving.** On paper they only wrote “I focus on one customer at a time”. Ask about a mistake that reached a customer: what they did first, and how it ended.
2. **Experience.** On paper they only wrote “Some, at the phone shop”. Ask them to walk you through a busy day in their last job, start to finish.
3. Is there anything about the role, hours or pay you’d want to clear up before an offer?

☐ Called ☐ Spoke to them ☐ Interview booked ☐ Offered ☐ Not a fit

CALL NOTES

Next step: _____ Date: _____

Phone +1 868 555 0185 (WhatsApp) CV none — answers only

THE MUST-HAVES

MEETS

Can you work both weekend days, 7am–3pm? — they answered "Yes"

SCORES BY AREA

Communication		3/5
Problem solving		3/5
Experience		3/5
Availability		4/5

From their written answers, 1–5. "Counts" is how much each area weighs in the score out of 10.

THEIR WORDS

BEST ANSWER · EXPERIENCE

"I closed out the till every night for a year at my aunt's shop."

— answering: "Have you handled cash before? Tell us how."

THINNEST ANSWER · AVAILABILITY

"Any time."

— answering: "When could you start?"

CALLOUT'S READ

Strongest on availability (4/5); thinnest on experience (3/5), so the interview starts there.

YOUR TEAM'S NOTE

Fewer years of experience, but every answer was specific.

ASK IN THE INTERVIEW

- Communication.** On paper they only wrote "I'd be polite and get help if I needed it". Ask them to talk you through the angriest customer they've handled and what they actually said.
- Problem solving.** On paper they only wrote "I make a list and do the quick things first". Ask about a mistake that reached a customer: what they did first, and how it ended.
- Is there anything about the role, hours or pay you'd want to clear up before an offer?

☐ Called ☐ Spoke to them ☐ Interview booked ☐ Offered ☐ Not a fit

CALL NOTES

Next step: _____ Date: _____

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